

# Grievance redressal mechanism

Dear Investor,

In case of any grievance / complaint against the research analyst:

- Please contact Compliance Officer of the research analyst Tista Ghoshal (tista@goodluckcapital.com) and the phone no. +91-7980906372.
- You may also approach to the CEO Mr. Arijit Banerjee, email- id (arijit@goodluckcapital.com) or Phone No. +91-9477838855
- If not satisfied with the response of the research analyst you can lodge your grievances with SEBI at http://scores.gov.in or you may also write to any of the offices of SEBI. For any queries, feedback or assistance, please contact SEBI Office on Toll Free Helpline at 1800 22 7575 / 1800 266 7575

#### **SEBI HEAD OFFICE**

SEBI Bhavan BKC Address:

Plot No.C4-A, 'G' Block, Bandra-Kurla Complex, Bandra (East), Mumbai - 400051, Maharashtra **Tel:** +91-22-26449000 / 40459000

Email: sebi@sebi.gov.in

#### **SEBI KOLKATA REGIONAL OFFICE**

Eastern Regional Office (ERO) Address:

The Regional Director, L&T Chambers, 3rd Floor, 16 Camac Street, Kolkata - 700017, West Bengal

Tel: +91-33-23023000.

Email: sebiero@sebi.gov.in



# **Grievance Redressal Metrix**



Identify the Issue.

### Talk to Us

- > Call / Whatsaap us +91-9477838855
- ➤ Email us contact@goodluckcapital.com

Not happy with our initial reply?

Approch to our

#### **Grievance Cell**

Our **Grievance Officer** is always
there for reviewing and
providing you the best possible
solution about your concern.



**Grievance Cell** 





**SEBI Scores** 

Still not happy?

#### **SCORE** is there

In the rare occation if your issue is still unresolved you can always approch to the SEBI SCORE portal and apply for a SEBI review.

Your issue is still not resolved?

## Talk to the CEO

We are sure that you will definitely get a way forward.



**CEO Desk** 

## Your Concerns Matter | We Are Here to Help You

SL. NO.	Designation	Contact Person	Contact Number	Email / Web Address	Working Hours
1	Customer Care	-	-	-	-
2	Head of Customer Care	-	-	contact@goodluckcapital.com	Monday to Friday, 10:00 am - 5:00 pm
3	Compliance Officer	Tista Ghoshal	7980906372	contact@goodluckcapital.com	Monday to Friday, 10:00 am - 5:00 pm
4	CEO	Arijit Banerjee	9477838855	arijit@goodluckcapital.com	Monday to Friday, 10:00 am - 5:00 pm
5	Principal Officer	-	-	-	-